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Our Company Summary

Guardian Angel Home Care started the planning process in February 2010 by Brigit Corea. Brigit having worked in the Aged Care Facilities and home personal care agencies, decided to start her own home care services to provide a true loving care people deserve.

We understand there is no place like home. That is why we are committed to supporting the decision for seniors and people who needs help and support to remain in their home where they can maintain a healthy sense of independence and have their personal dignity intact. Having that in mind Brigit felt there is a need for an agency that truly cared about the needs of all, respected both the client and family members and provided the personal touch values.

Brigit's vision to start her own personal care services business has now transformed the company profile to Guardian Angel Home Care to meet the industry needs.

As outlined Brigit developed specific areas of focus she wanted to achieve;

- ❖ Service each customer with proficient and compassionate staff.
- ❖ Maintain open and honest communications with our customers and employees
- ❖ Treat our customers and employees with the utmost respect
- ❖ Be a active serving partner to the community

Everyone we interact with on a daily basis, whether its customers, employees, family members or business partners are treated with respect as if they are the only person that matters.

Our staffs are empathetic and caring to everyone they encounter. We are happy to say that we perform quality work to meet the needs of our clients and maintain excellent benefits and competitive pay for our employees.

Our Mission and Vision Statement and Values

Our Mission Statement

We are the provider of choice for quality home care services. Our primary goal is to maintain and enhance the life and well-being of others and be fairly compensated for administering such services. With the assistance of our devoted and trustworthy employees, we strive to meet high standards by providing an unsurpassed level of personalized care.

Our Vision Statement

To provide the best personal service with the utmost respect to our customers, employees, and those in the community that we serve.

Our vision is to build the largest and most trusted home care company in the Australia. We excel at high-quality care delivery and management. This means we make important investments in our brand name, in our operations and especially in our employees who deserve to be rewarded for un-matched service and dedication.

What makes our staff different is passion for not only serving the physical health care needs of a customer, but also the emotional needs of the customer and their family. We thrive to go above and beyond the standard care duties to make personal connections with customers that can make all the difference in one's overall health and well-being.

Our Values

Guardian Angel Home Care and all of our employees commit to demonstrating the following values in all our behaviours with our customers, caregivers, aged care facilities', hospitals, physicians, private payers, and the communities we serve and value.

- ❖ We are committed to providing Extraordinary Care to all customers with every contact creating a relationship whereby each customer identifies Guardian Angel Home Care as his/her home care agency for every need.
- ❖ We are committed to Visionary Growth and Innovation such that we will seek best practices for our customer's outcomes, growing as appropriate by using new technology and creative methods to ensure the long-term financial strength of our company.
- ❖ We value Synergy as a method to solve problems and develop best practices. We are committed to work together with our customers, their caregiver, physicians, aged care facilities, hospitals, and other health providers.
- ❖ We believe that only by People Development and Encouragement we can be an employer of choice.
- ❖ We want to be transparent in all our activities such that all staff members can work in an open environment where there is a willingness to share information.
- ❖ We believe all people are their best when provided Empowerment with Accountability that allows them to make decisions with appropriate measures to track progress.